

Amtrak® announces Self Serve Ticketing...

when
the line is
long



and
your
time is
short.



Amtrak's Self Serve Ticketing

It's quick, easy, dependable.

Self Serve Ticketing is an automatic ticketing machine connected to our computerized reservation system. It lets you skip ticket lines and get your tickets yourself—just the thing if you're a frequent traveler or if you're on the run. Plus, there's no service charge to use it.



You can get several kinds of tickets.

Self Serve Ticketing permits you to buy the following types of tickets:

- 1. Reserved Coach** seating on the next Metroliner Service train out.
- 2. Unreserved Coach** seating to any of the cities listed on the machine.
- 3. Previously made reservations** (make sure you have the reservation number) that do not contain more than five travel segments, or produce more than nine tickets. Special discounted tickets (e.g. Military, Senior Citizen, Family Plan for unreserved travel) can be issued only by retrieval of a reservation.
- 4. One-way, round-trip tickets** and most excursion fares.

Note: Excursion fares are not available during certain peak travel times. An Excursion fare will not be offered when the fare is not applicable. Tickets are endorsed with validity dates and time of day restrictions, if any.

Convenient locations for quick access.

Self Serve Ticketing machines are now in operation in New York, Philadelphia, Washington and Los Angeles. They're conveniently located near the Amtrak ticket windows.

All you need is a major credit card.

You can access Self Serve Ticketing with an American Express, Visa, MasterCard, Carte Blanche, Diners Club, or Choice credit card.

Using the machine is easy.

Using the Self Serve Ticketing machine is as easy as using your bank machine...easier in fact. Simply insert your credit card face up into the card reader (magnetic stripe down). A portion of your card will remain visible throughout the procedure, so don't try to force it all the way into the slot. The machine will provide easy-to-follow, step-by-step directions.

You can cancel the process anytime prior to requesting tickets by removing your credit card. Your card is not billed until you indicate that you want the ticket. Once you've requested tickets, do not remove your card until prompted to do so. Be sure to sign each ticket coupon in the signature block located in the upper left hand corner.

Perfect when you're in a hurry.

So the next time you're faced with a long line and you're short on time, take the fast way out... Amtrak's Self Serve Ticketing. It's the quickest and easiest way to get on board.

If you have any questions about Amtrak Self Serve Ticketing, please see one of our ticket agents.

